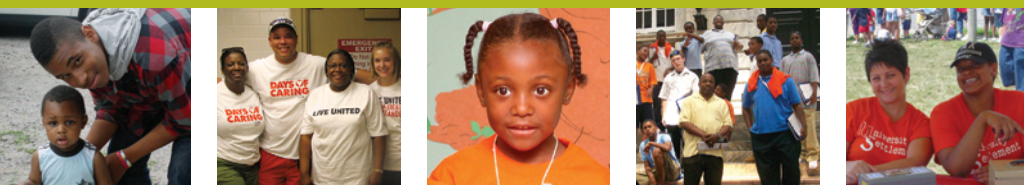


Our mission is to foster strong and independent individuals and families by providing innovative, valued and collaborative services that meet the evolving needs of the Broadway/Slavic Village community.



## 2010 ANNUAL REPORT



SERVING THE BROADWAY/SLAVIC  
VILLAGE COMMUNITY SINCE 1926

# Dear Friend of University Settlement,



Tracey N. Mason  
Executive Director



Gregory L. Stefani  
Board President

When we released our last annual report, University Settlement's board and staff had recently invited its funders, clients and collaborative partners to help us develop a broader understanding of the role played by the Settlement in the community and to discuss how effectively we were addressing the ever-pressing and growing needs of the community. The end result was our 3-year strategic plan, serving as the agency's touchstone, providing clear guidance to our staff and board as we work to serve the residents of this community. Our goals, and some accomplishments from the past year, include:

## **Develop programmatic centers of excellence to meet our community's evolving needs**

- Repositioned our Hunger Center as the "core point of entry" to University Settlement (Highlighted in Saint Luke's Foundation annual report)
- Partnered with Center for Nonprofit Excellence to develop a performance evaluation system and logic model for each program we offer

## **Build year-round visibility for University Settlement to the our multiple audiences**

- Renovated and branded the historic Panek Building, home to our housing clients and youth programs
- Held the first annual Taste of Slavic Village benefit for our hunger center
- Increased our Internet presence with a new webpage and social media presence

Between July 1, 2009 and June 30, 2010, we provided stability, support and hope to more than 7,000 men, women and children through a number of programs addressing the needs of families, youth and seniors: Fatherhood Connections; Direct Housing for Homeless Families; Family to Family; Tapestry Systems of Care; Strong Start; Hunger Center; Magic Johnson Community Empowerment Center; Kids Around Daycare; 21st Century Learning Center; Drug Prevention Education; Summer Camp; Golden Nugget Adult Wellness Program.

To learn more, visit [universitysettlement.net](http://universitysettlement.net).

## **Secure the administrative core of the organization to support current and future operations:**

- Enhanced our board of directors engagement involvement and orientation experiences
- Partnered with banks and other community partners to develop and implement a debt restructuring and elimination plan and gain financial stability

Last year was quite possibly our most productive and successful year yet, centering our efforts on communication, evaluation and collaboration. As the need for our services continues to grow in this community, we remain focused and steadfast in continuing to improve the quality of our programs and strive to become a "Center of Excellence." While we realize this is not always an easy task, we are up for the challenge: the Settlement has served the Broadway/Slavic Village for nearly 85 years and we look forward to many years to come.

A handwritten signature in black ink that reads "Gregory L. Stefani".

Gregory L. Stefani  
Board President

Tracey N. Mason  
Executive Director

## Diane Schuck



Diane Schuck  
with Ryan and Lauren

“The amount of people who come through the Hunger Center and the amount of food that’s distributed, it’s amazing.”

In order to give her children an eye-opening experience, Diane Schuck brought her family to volunteer in University Settlement’s Hunger Center.

After receiving an invitation to volunteer through her position as an administrative assistant at ArcelorMittal, Schuck knew the opportunity would teach her 15-year-old son and 13-year-old daughter about lives outside their own.

“When I told them we’d be volunteering, they were a little apprehensive at first,” Schuck said. “They had never volunteered at the Settlement before and weren’t sure what they were going to do there for more than two hours.”

“The amount of people who come through the Hunger Center and the amount of food that’s distributed, it’s amazing,” Schuck said. “To be able to offer that to people who might have to go without a meal is really great.”

Schuck didn’t want her children to take the things in their life for granted and believes their experience at University Settlement has given them a different outlook on community involvement.

## Charles A. Tazewell, III



Charles A. Tazewell, III

“I’m not retired in my spirit.”

After retiring as a school guard at a local elementary school, Charles A. Tazewell, III, has come to University Settlement’s Adult Wellness Program every day for the last 10 years.

Tazewell comes to the program to socialize and participate in arts and crafts projects. His artwork from throughout the years hangs in the Settlement’s hallways and offices.

“I enjoy my arts and crafts,” Tazewell said. “You see that one right there on the wall? Yeah, that’s mine. That’s what keeps me busy.”

As a Vietnam veteran, it is important to Tazewell to stay active and involved in the community. He enjoys “jiving around” with his friends, as well as meeting new people.

“It’s important to come here and interact with people who have different ideas than mine,” Tazewell said. “We have to learn how to blend with other people. I’m not retired in my spirit.”

### Board and Staff

#### Officers

**President** Gregory L. Stefani  
Federal Reserve Bank  
of Cleveland

**Vice President** Dennis Runyon  
Eaton Corporation (Retired)

**Secretary**  
Mary Ellen Gardner Turner  
Slavic Village Development  
Corporation

**Treasurer** Deborah A. Sabo  
SS&G Financial Services

#### Members

Jennifer Alexander  
Cleveland State University

Mamie Bell  
Community Resident

Marilyn Chase  
Liggett Stashower

Reginald Clark  
Urban Living Homes

Eric Clemens,  
Acroment Technologies

Paul J. Corrado  
Norchis Forbes Law Firm,  
Paul J. Corrado,  
Attorney and Counselor  
at Law, Co.

Ryan Cross  
Rainbow Babies and Children’s  
Hospital, University Hospitals  
Case Medical Center

Bob Deskins  
Lightning Demolition

Kristen Friedt  
Charter One

Harold Harrison  
Summit Co. Board  
of MR/DD

Elizabeth Jones  
MetroHealth

Nancy B. Jones  
Kent State University

Edward F. Kukawka  
Kiwanis Club of Independence

Brian Mamich  
Earnest Machines

James Muraco  
PNC Bank

Crystal C. Robinson  
Third Federal Savings and Loan

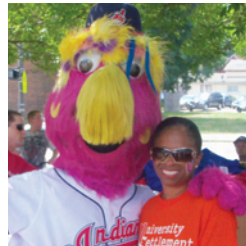
Wendy S. Rosett  
Attorney

Joseph Tripi  
General Building Products;  
City of Seven Hills

**Executive Director**  
Tracey N. Mason

*We wish to thank Norma  
Burgess and Pat Swenson,  
who left the Board of Directors  
in 2010, for their service to  
University Settlement.*

# We change lives.



## Audited Financial Information\*

For the fiscal year ended June 30, 2010

Revenue/Support	
Private Support	\$592,355.00
United Way Services	\$190,500.00
Government Grants	\$1,254,112.00
Program Service Fees	\$43,519.00
Donated Assets	\$39,046.00
Other	\$58,149.00
Total Revenue/Support	\$2,177,681.00
Expenses by Program	
Family Programs	\$1,217,115.00
Senior Programs	\$190,611.00
Youth Programs	\$481,393.00
Management & Development	\$264,110.00
Total Expenses	\$2,153,229.00
Surplus/Deficit	\$24,452.00

\* The information above was derived from the audited financial statement prepared by H & J Certified Public Accountants, Inc. The complete audit is available for review at University Settlement. University Settlement is a 501(c)(3) nonprofit organization.



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[universitysettlement.net](http://universitysettlement.net)

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**Save the Date!**  
Third Annual Taste  
of Slavic Village is  
**October 13, 2011**